CONFLICT RESOLUTION SKILLS FOR AIDS SERVICES PROVIDERS (1 DAY TRAINING)

Presented by: AIDS Housing Corporation

<u>Speaker:</u> Chuck Doran, Executive Director of Medication Works, Inc., and Maria Orsini, AHC

<u>Description</u>: This one day interactive workshop will focus on increasing participants' capacity to effectively resolve conflict that occurs both with and between colleagues and residents. The goal is for participants to leave this workshop with new skills designed to increase each participant's confidence and competence when resolving conflict.

<u>Audience</u>: Highly recommended for all directors and front line service providers of HIV/AIDS residential

support services and housing case management services.

Cost: \$25.00 per person

<u>CEUs:</u> CEUs may be available. If interested, please contact AdCare at 508-752-7313.

<u>Time:</u> 9:00am-4:00pm; 9:00am-9:30am Registration and Refreshments, **Training will begin promptly at 9:30 am.** Latecomers will not be admitted.

Dates & Locations:

April 3, 2006 - Ctr for Trng & Dvpmt, JRI Health, Boston

REGISTRATION

Registrations are processed by mail only. Participants are accepted on a first come, first served basis, with priority going to HIV/AIDS Bureau-funded providers who register. **Pre-registration is required because workshop sizes are limited and trainings tend to fill quickly.** Participants are advised to register early. To register, please complete the registration form (or a photocopy) and mail it to **AdCare Educational Institute, 5 Northampton St., Worcester, MA 01605-3407** with your registration fee(s).

FFFS

A nominal registration fee is charged for each training. Your registration fee pays for coffee, tea, juice, CEUs, and materials. **No food will be served at any of the trainings. Please plan accordingly**. Payment may be made by personal or organizational check. Please make checks or purchase orders payable to AdCare Educational Institute. **If you register for a workshop, and do not attend, you will still be responsible for the registration fee,** unless you send a substitute, or cancel <u>in writing five business days before the training</u>. If a training is cancelled, or filled, you will receive a refund. **Registration fees are non-refundable, and non-transferable after the training has been completed.** Denise Henry or Laura Guida at AdCare Educational Institute at (508) 752-7313, TTY: (508) 754-0039 or E-mail: Laura@adcare-educational.org

OUESTIONS

If you have any questions regarding registration, training hours, directions or payment, please contact AdCare Educational Institute, Inc. at 508-752-7313; TTY: 508-754-0039.

REGISTRATION DEADLINE: MARCH 27, 2006 Please mail registration form & fee(s) to: AdCare Educational Institute, Inc. 5 Northampton St., Worcester, MA 01605		
Name:	Middle Initial	Last Name
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Address:		
City:	State	e: Zip:
Phone:	Fax:	
(REQUIRED*) Email:		
(#521)		

DIRECTIONS

Center for Training and Development - JRI Health 25 West Street, 3rd Floor, Boston, MA 02116 (617) 988-2605 x202

Please Note: This is a NEW location for Boston trainings.

<u>BY "T":</u> Take the T to Park Street (Red and Green Lines) or Downtown Crossing (Red and Orange Lines). From Park Street proceed down Tremont Street along the Common and take a left on West Street. From Downtown Crossing proceed down Washington Street Towards Chinatown and take a right on West Street. 25 West Street is next to 'Fajitas and Ritas' and across from the 'Blaine Institute.'

FROM THE NORTH: Follow 128/95 to 93 South. Once in Boston, take Exit 25 to Haymarket Sq. / Government Ctr. Take a right onto New Chardon St, and follow it for 30 feet. Turn left on Cambridge St. At Government Center, bear right onto Tremont St. Turn left onto Boylston St, after one block turn left onto Washington, then turn left on West Street. 25 West Street will be on your right.

FROM THE SOUTH: Take I-93 North into Boston. Take exit 20 "Airport / South Station" and follow signs to South Station and downtown Boston. Turn left on Kneeland St., take a right on Washington St, then a left on West Street. 25 West Street will be on your right.

FROM THE WEST/ I-90: Take the Mass Pike/ I-90 East to Boston. Once in Boston, take exit for "Prudential Ctr. / Copley Sq." Once inside the tunnel bear to the right, follow signs for 'Copley,' this will put you on Stuart St. Follow Stuart St. to Berkeley St and take a left onto Berkeley. Take a right onto Boylston St. Follow Boylston past the Public Gardens. Proceed down Boylston, take a left on Washington St, then a left on West Street. 25 West Street will be on your right.

FROM STORROW DRIVE (FROM LOGAN AIRPORT: Follow sign out of airport into Sumner Tunnel (\$3 toll), at end of tunnel, bear right following signs for Storrow Drive. Take the exit to Copley Square (this is a left exit). Staying in the left lane, take a left on Beacon Street. Take an immediate right onto Arlington Street. Take a left into one of the two right most lanes on Boylston Street. Proceed down Boylston, take a left on Washington St, then a left on West Street will be on your right.

PARKING SUGGESTIONS:

Allright Parking, 17-23 West Street, 617-426-6748
Fitz-Inn Parking (Theatre District), 41 Stuart Street, (617) 338-9073
Boston Common Garage, Charles Street, (617) 954-2096
Radisson Hotel, 200 Stuart St, (617) 482-1800

Latecomers will not be seated.

Please allow adequate time for traffic and other delays.

Food will **not** be served at any of the trainings, please plan accordingly.